

**MADISON COUNTY ROAD DEPARTMENT**

**DECEMBER 2017**

**SERVICE CALL SCHEDULE**

# Madison County Road Department

Reporting Dates 12/01/17 through 12/29/17

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23335	09/23/16 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 448.0 <b>S-to-C</b> 432.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs culvert replaced across the road	Brown, Shirley Road Maintenance	Joyner, Percy Dock Chinn Rd District 5
23658	01/19/17 12/14/17	<b>Request Schedule Closed</b>	<b>Durations</b> 329.0 <b>S-to-C</b> 314.0 <b>O-to-C</b>	Road Condition Medium Priority Pavement is sinking in, and it's holding stand still water which is causing the problem to get worst.	Brown, Shirley Road Maintenance	Fortenberry, Larry Bridge Park Dr District 5
23671	01/23/17 12/19/17	<b>Request Schedule Closed</b>	<b>Durations</b> 330.0 <b>S-to-C</b> 310.0 <b>O-to-C</b>	Road Condition Medium Priority Road holding water and flooding when its rain	Brown, Shirley Road Maintenance	Foland, Bruce Kehle Rd District 2
23721	02/03/17 12/21/17	<b>Request Schedule Closed</b>	<b>Durations</b> 321.0 <b>S-to-C</b> 299.0 <b>O-to-C</b>	Grading Medium Priority Cut shoulders on Jackson Rd, Gordon Rd	Brown, Shirley Road Maintenance	Unknown Jackson Rd District 5
23997	03/27/17 12/28/17	<b>Request Schedule Closed</b>	<b>Durations</b> 276.0 <b>S-to-C</b> 247.0 <b>O-to-C</b>	Ditching Medium Priority Water standing in ditch.	Brown, Shirley Road Maintenance	Washington, Shirley Hickory St District 4
24009	03/28/17 12/13/17	<b>Request Schedule Closed</b>	<b>Durations</b> 260.0 <b>S-to-C</b> 246.0 <b>O-to-C</b>	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Unknown Garrett Rd District 5

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24023	03/31/17 12/13/17	<b>Request Schedule Closed</b>	<b>Durations</b> 257.0 <b>S-to-C</b> 243.0 <b>O-to-C</b>	Flood/Water Related Medium Priority Water from pipe under road flooding her yard	Brown, Shirley Road Maintenance	Frame, Becky Beaufort Circle Beaufort Cir District 4
24032	04/03/17 12/14/17	<b>Request Schedule Closed</b>	<b>Durations</b> 255.0 <b>S-to-C</b> 240.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl Lake Crest Pl District 3
24068	04/07/17 12/18/17	<b>Request Schedule Closed</b>	<b>Durations</b> 255.0 <b>S-to-C</b> 236.0 <b>O-to-C</b>	Flood/Water Related Medium Priority Neighborhood flooding due to the new pavements done on Stribling Rd leaving a big drop off at the entrance, requesting that pavem	Brown, Shirley Road Maintenance	Reno, Sue Mullherrin Dr Mullherrin Dr
24138	04/17/17 12/19/17	<b>Request Schedule Closed</b>	<b>Durations</b> 246.0 <b>S-to-C</b> 226.0 <b>O-to-C</b>	Flood/Water Related Medium Priority Water sitting in ditch, not draining, causing mosquito problem	Brown, Shirley Road Maintenance	Hamlin, Makita Cobbville Dr Cobbville Dr District 5
24173	04/20/17 12/14/17	<b>Request Schedule Closed</b>	<b>Durations</b> 238.0 <b>S-to-C</b> 223.0 <b>O-to-C</b>	Drainage Medium Priority Water is standing in the front of house in yard, sidewalk and several houses next door. Causing possible damage to property states ow	Brown, Shirley Road Maintenance	Tucker, Felicia Middlefield Dr Middlefield Dr District 1
24252	05/02/17 12/27/17	<b>Request Schedule Closed</b>	<b>Durations</b> 239.0 <b>S-to-C</b> 211.0 <b>O-to-C</b>	Drainage Medium Priority FES needs to be attached	Brown, Shirley Road Maintenance	Lee, Danny Ashbrooke Trail Ashbrooke Trail District 2

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24344	05/15/17 12/27/17	<b>Request Schedule Closed</b>	<b>Durations</b> 226.0 <b>S-to-C</b> 198.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Sheldon Bridge Water Dr	Bridge Water Dr District 3
Drain pipe is washing out between houses possible sink hole. This pipe is leading to the lake							
24399	05/23/17 12/19/17	<b>Request Schedule Closed</b>	<b>Durations</b> 210.0 <b>S-to-C</b> 190.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
All 3 culverts are stopped up causing the road to flood and wash away							
24447	05/31/17 12/06/17	<b>Request Schedule Closed</b>	<b>Durations</b> 189.0 <b>S-to-C</b> 182.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Demeka Center St	Center St District 3
Needs gravel on culvert [Sinking in]							
24468	06/05/17 12/12/17	<b>Request Schedule Closed</b>	<b>Durations</b> 190.0 <b>S-to-C</b> 177.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln	Clover Ln District 4
Road caving in in two places							
24471	06/05/17 12/18/17	<b>Request Schedule Closed</b>	<b>Durations</b> 196.0 <b>S-to-C</b> 177.0 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Arinder, Gary Robinson Springs Rd	Robinson Springs Rd District 3
Water floodng, comes across road and floods his yard and garden, fills ditches. Wants to meet with someone about this.							
24473	06/06/17 12/19/17	<b>Request Schedule Closed</b>	<b>Durations</b> 196.0 <b>S-to-C</b> 176.0 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	County, Madison Livingston Rd	Livingston Rd District 2
Road flooding on the County side into the City side causing flooding							

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24474	06/06/17 12/21/17	<b>Request Schedule Closed</b>	<b>Durations</b> 198.0 <b>S-to-C</b> 176.0 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Joe Old Jackson Rd	Old Jackson Rd District 4
Ditches are stopped up, causing the road and his property to flood							
24476	06/06/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 192.0 <b>S-to-C</b> 176.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Rachel Compress St	Compress St District 4
Culvert stopped up causing her property to flood							
24592	06/26/17 12/21/17	<b>Request Schedule Closed</b>	<b>Durations</b> 178.0 <b>S-to-C</b> 156.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Hutson, Deborah Virilia Rd	Virilia Rd District 4
Ditches need to be deeper, causing the water not to drain properly [water flowing into her driveway causing problems]							
24613	06/28/17 12/13/17	<b>Request Schedule Closed</b>	<b>Durations</b> 168.0 <b>S-to-C</b> 154.0 <b>O-to-C</b>	Grading Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Raod in in need of grading the ditches to keep water out road and washing out.							
24627	06/29/17 12/13/17	<b>Request Schedule Closed</b>	<b>Durations</b> 167.0 <b>S-to-C</b> 153.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Penegar, Selester Cobbbville Dr W	Cobbbville Dr W District 5
Drop off at driveway, scubbing bottom of car, when road was paved need a tie in to drive way							
24638	06/30/17 12/20/17	<b>Request Schedule Closed</b>	<b>Durations</b> 173.0 <b>S-to-C</b> 152.0 <b>O-to-C</b>	Drainage Low Priority	Brown, Shirley Road Maintenance	Engineering Pleasant Gift Road	Pleasant Gift Rd District 5
170 ft south of church on Pleasant Gift Road there is a drainage issue. Please see what needs to be done to correct the problem and t							

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24667	07/06/17 12/08/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 155.0 <b>S-to-C</b> 146.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Brown, Valerie Madison St	Madison St District 1
24695	07/12/17 12/14/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 155.0 <b>S-to-C</b> 140.0 <b>O-to-C</b>	Drainage Medium Priority  re-grade ditch to a release point at 464 Tithelo Road	Brown, Shirley Road Maintenance	Jones, Parvie Tithelo Road	Tithelo Rd District 5
24709	07/14/17 12/13/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 152.0 <b>S-to-C</b> 138.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Culvert needs to be replaced	Brown, Shirley Road Maintenance	Johnson, Henret Old Hwy 16	Old Hwy 16 District 5
24762	07/26/17 12/14/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 141.0 <b>S-to-C</b> 126.0 <b>O-to-C</b>	Pot Holes Medium Priority  Pot holes in front of this address	Brown, Shirley Road Maintenance	Shaffer, Sam Harbor View Dr	Harbor View Drive District 4
24763	07/26/17 12/19/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 146.0 <b>S-to-C</b> 126.0 <b>O-to-C</b>	Road Condition Medium Priority  Between this address and the road, its detereating bad	Brown, Shirley Road Maintenance	Smith, Clayton Devonshire Way	Devonshire Way District 3
24825	08/03/17 12/08/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 127.0 <b>S-to-C</b> 118.0 <b>O-to-C</b>	Road Condition Medium Priority  In front of both of these addresses, there's a big sink hole that is cracking up and caving in into the middle of the road	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln	Clover Ln District 4

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24839	08/07/17 12/08/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 123.0 <b>S-to-C</b> 114.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Needs cu;vert installed	Brown, Shirley Road Maintenance	Banks, William Permenter Rd  Permenter Rd District 5
24867	08/10/17 12/14/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 126.0 <b>S-to-C</b> 111.0 <b>O-to-C</b>	Pot Holes Medium Priority  Bad pot holes	Brown, Shirley Road Maintenance	Unknown Harbor View Dr  Harbor View Drive District 4
24868	08/10/17 12/20/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 132.0 <b>S-to-C</b> 111.0 <b>O-to-C</b>	Limb Cutting Medium Priority  LIMBS NEEDS CUTTING OFF OF 463 ON CEDAR HILL RD AND LAKE MANNSDALE DR	Brown, Shirley Road Maintenance	Unknown Cedar Hill Rd  Cedar Hill Rd District 3
24890	08/15/17 12/18/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 125.0 <b>S-to-C</b> 106.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert that goes under the road in between these two addresses has rusted out	Brown, Shirley Road Maintenance	Deacon, Irvy Munich Dr  Munich Dr District 3
24926	08/21/17 12/22/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 123.0 <b>S-to-C</b> 100.0 <b>O-to-C</b>	Drainage Medium Priority  Request to have someone come out and assess the standing water in front of property (sand bags out front) Drainage issue	Brown, Shirley Road Maintenance	Robinson, Kay South Deerfield Dr  South Deerfield Dr District 1
24946	08/24/17 12/19/17	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 117.0 <b>S-to-C</b> 97.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Says that the culvert is in the wrong place, causing ditching problems [Wants someone to come out and check the problem]	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd  Mt Olive Church Rd District 3

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25002	09/06/17 12/21/17	<b>Request Schedule Closed</b>	<b>Durations</b> 106.0 <b>S-to-C</b> 84.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ken, Ray Beaver Bend	Beaver Bend District 1
Culvert has holes all the way down that connects to the main drain, causing problems that was installed by the County							
25021	09/08/17 12/21/17	<b>Request Schedule Closed</b>	<b>Durations</b> 104.0 <b>S-to-C</b> 82.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Reed, Keith Horton Rd	Horton Rd District 3
Said asphalt crumbling on side of road needs repair							
25059	09/15/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 75.0 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Shanks, Bill Stribling Rd	Stribling Rd District 3
Big drop off on the shoulder of the road							
25083	09/20/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 86.0 <b>S-to-C</b> 70.0 <b>O-to-C</b>	Limb Cutting High Priority	Brown, Shirley Road Maintenance	Myrick, Les Lake Cavalier Road	Lake Cavalier Rd District 3
See File Attachments. aired from trees on right side of road							
25085	09/20/17 12/20/17	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 70.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Engineering Dept Stribling Rd	Stribling Rd District 3
See Attachments.							
25086	09/20/17 12/13/17	<b>Request Schedule Closed</b>	<b>Durations</b> 84.0 <b>S-to-C</b> 70.0 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Clay @ Storage Max Distribution Drive	Distribution Dr District 3
See Attachment.							



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25094	09/21/17 12/07/17	<b>Request Schedule Closed</b>	<b>Durations</b> 77.0 <b>S-to-C</b> 69.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Charles Devlin Springs Dr	Devlin Springs Dr District 1
Culvert is stopped up at Easement							
25110	09/25/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 81.0 <b>S-to-C</b> 65.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Phil Ramage Rd	Ramage Rd District 4
Ditches need cleaning out							
25112	09/25/17 12/20/17	<b>Request Schedule Closed</b>	<b>Durations</b> 86.0 <b>S-to-C</b> 65.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Unknown McGarrah Rd	Mcgarrah Rd District 4
Tree limbs hanging onto the road by the bridge making it hard to pass by							
25142	10/03/17 12/04/17	<b>Request Schedule Closed</b>	<b>Durations</b> 62.0 <b>S-to-C</b> 57.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	MaHandy, Katie Whiddon Rd	Whiddon Rd District 5
Stated that hard for traffic and garbage truck to come through							
25148	10/04/17 12/11/17	<b>Request Schedule Closed</b>	<b>Durations</b> 68.0 <b>S-to-C</b> 56.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Edwards, Bon Harris Rd	Harris Rd District 4
Culvert around the driveway is falling in [3 ft hole] the rain has washed out the driveway causing flooding							
25186	10/13/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Lindsey Lake Cavalier Rd	Lake Cavalier Rd District 3
Limbs need cutting in the curve, can't see traffic [very dangerous for drivers]							

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25189	10/16/17 12/20/17	<b>Request Schedule Closed</b>	<b>Durations</b> 65.0 <b>S-to-C</b> 44.0 <b>O-to-C</b>	Gravel Medium Priority Small Road needs gravel.	Brown, Shirley Road Maintenance	Small, Annie Small Rd	Small Rd District 5
25244	10/31/17 12/08/17	<b>Request Schedule Closed</b>	<b>Durations</b> 38.0 <b>S-to-C</b> 29.0 <b>O-to-C</b>	Road Condition Medium Priority Road is cracking up in the middle	Brown, Shirley Road Maintenance	Burks, Luberta Old Hwy 16	Old Hwy 16 District 5
25250	11/02/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 43.0 <b>S-to-C</b> 27.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert that is located before you get to Wilson Grove Church is caving into the road making it difficult for drivers	Brown, Shirley Road Maintenance	Washington, Bill Cox Ferry Rd	Cox Ferry Rd District 4
25258	11/06/17 12/13/17	<b>Request Schedule Closed</b>	<b>Durations</b> 37.0 <b>S-to-C</b> 23.0 <b>O-to-C</b>	Gravel Medium Priority Requesting for gravel on Rocky Hill Rd, past Hines road going toward Leake County	Brown, Shirley Road Maintenance	Walker, Chris Rocky Hill Rd	Rocky Hill Rd District 5
25276	11/09/17 12/12/17	<b>Request Schedule Closed</b>	<b>Durations</b> 33.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert across the road is hard to travel on across the drain	Brown, Shirley Road Maintenance	Martin, Mary Old Hwy 17	Old Hwy 17 District 5
25284	11/13/17 12/14/17	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 16.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert is sinking in, causing an sink hole	Brown, Shirley Road Maintenance	Baldwin, Johnny Sulphur Springs Rd	Sulphur Springs Rd District 5

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25297	11/16/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 29.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Pot Holes Medium Priority  Pot holes nned to be filled entire length of Rocky Hill Rd	Brown, Shirley Road Maintenance	Pope Rocky Hill Rd  Rocky Hill Rd District 5
25298	11/16/17 12/14/17	<b>Request Schedule Closed</b>	<b>Durations</b> 28.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Signage Installation Medium Priority  Needs a "Pavement Ends" sign to be placed on Rocky Hill Rd where it turns to gravel	Brown, Shirley Road Maintenance	Pope Rocky Hill Rd  Rocky Hill Rd District 5
25299	11/16/17 12/18/17	<b>Request Schedule Closed</b>	<b>Durations</b> 32.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Signage Installation Medium Priority  Need a pull sign installed on Rocky Hill Rd just before Mt Zion Rd that says "Stop Ahead"	Brown, Shirley Road Maintenance	Pope Rocky Hill Rd  Rocky Hill Rd District 5
25300	11/16/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 29.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Stop Sign Medium Priority  Stop sign at Hines Rd and Mullinville Rd needs to be turned around. It's on the wrong side of the intersection	Brown, Shirley Road Maintenance	Pope Hines Rd  Hines Rd District 5
25302	11/16/17 12/15/17	<b>Request Schedule Closed</b>	<b>Durations</b> 29.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is stopped up has a circle drive and both are stooped up one maybe possibly collaped and road culvert is draining slowly	Brown, Shirley Road Maintenance	Purvis, Diane 149 Purvis Rd  Purvis Rd District 4
25305	11/17/17 12/14/17	<b>Request Schedule Closed</b>	<b>Durations</b> 27.0 <b>S-to-C</b> 12.0 <b>O-to-C</b>	Other Medium Priority  County line bridge needs guard rail	Brown, Shirley Road Maintenance	Pope Rocky Hill Rd  Rocky Hill Rd District 5

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25337	11/27/17 12/19/17	<b>Request Schedule Closed</b>	<b>Durations</b> 22.0 <b>S-to-C</b> 2.0 <b>O-to-C</b>	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Boyles, Bobby Stokes Road	Stokes Rd District 3
Culvert needs to be cleaned out							
25338	11/27/17 12/18/17	<b>Request Schedule Closed</b>	<b>Durations</b> 21.0 <b>S-to-C</b> 2.0 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Brown Old Yazoo City Rd	Old Yazoo City Rd District 4
Culvert that needs to be covered/asphalted has a rough drive over it potholes and ruts near St James Church							
25343	11/28/17 12/05/17	<b>Request Schedule Closed</b>	<b>Durations</b> 7.0 <b>S-to-C</b> 1.0 <b>O-to-C</b>	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Old Yazoo City Rd	Old Yazoo City Rd District 4
Old Yazoo City Rd,before St. James Curch the road has crumbled up in bad spots							

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**Open Requests: 63**      **140.1 S-to-C Average Duration**  
**123.5 O-to-C Average Duration**

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**Total Requests: 63**      **140.1 S-to-C Average Duration**  
**123.5 O-to-C Average Duration**